

THE KILLARNEY PARK

Job Description: Health & Fitness Attendant

Department: Health & Fitness

Reports to: Health and Fitness Manager / Spa and Leisure Manager

Overview:

As a Health & Fitness Attendant at The Killarney Park Hotel, you will be responsible for maintaining the highest levels of service, cleanliness, and safety in the hotel's health and fitness club. Your role will involve assisting guests with their fitness and wellness needs, ensuring the facilities are well-maintained, and providing excellent customer service to create a welcoming and enjoyable experience.

Key Responsibilities:

- Welcome guests to the health and fitness club, ensuring they feel comfortable and well-informed about the available facilities.
- Maintain the cleanliness and organization of all fitness and leisure areas, including the gym, swimming pool, and relaxation zones.
- Ensure fitness equipment is in proper working condition, reporting any maintenance or repair needs promptly.
- Provide friendly and professional assistance to guests using the gym and fitness facilities.
- Monitor the safe and proper use of equipment, offering guidance where necessary.
- Assist with setting up and preparing fitness classes, ensuring guests have everything they need.
- Promote and encourage participation in wellness activities, fitness programs, and hotel leisure services.
- Maintain the supply of towels, water, and other amenities to enhance the guest experience.
- Ensure compliance with health and safety regulations at all times, including poolside safety.
- Respond promptly to guest inquiries, feedback, or concerns, escalating issues to management when needed.
- Assist in monitoring facility usage and enforcing club policies to ensure a smooth and enjoyable experience for all guests.
- Support the coordination of wellness events, promotions, and special fitness activities.
- Maintain accurate records of guest interactions, facility usage, and any incidents as required.
- Work closely with the Health & Fitness team to ensure seamless service and a positive guest experience.

Working Hours:

As per the schedule provided, including weekends, evenings, and public holidays based on operational requirements.

Working Conditions:

This role involves standing, walking, and engaging with guests throughout fitness sessions and activities. The Health & Fitness Attendant must be energetic and professional while assisting guests in a dynamic and active environment.

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About The Killarney Park Hotel:

The Killarney Park Hotel is a luxury 5-star hotel dedicated to providing an exceptional wellness experience for guests. As a Health & Fitness Attendant, you will play a vital role in maintaining a high-quality, welcoming environment where guests can relax and achieve their health and fitness goals.

