

# THE KILLARNEY PARK

## **Job Description: Breakfast Personnel**

**Position:** Breakfast Personnel

**Department:** Food & Beverage

**Reports to:** Breakfast Manager / Restaurant Manager

### **Overview:**

Breakfast Personnel play a key role in delivering an exceptional breakfast experience to guests at The Killarney Park Hotel. They are responsible for setting up and maintaining the breakfast buffet, assisting guests with their breakfast orders, and ensuring that the dining area is clean, organized, and well-stocked. The role requires a friendly, approachable demeanour and the ability to work efficiently during the busy breakfast service period.

### **Key Responsibilities:**

- Set up the breakfast buffet, ensuring all items are replenished regularly and presented neatly.
- Assist guests in a courteous and friendly manner, ensuring that they have a pleasant and satisfying breakfast experience.
- Take guest orders for hot breakfast items and serve them promptly.
- Ensure all food and beverages are prepared according to the hotel's high standards of quality and presentation.
- Maintain cleanliness and organization of the breakfast area throughout service, including clearing tables and wiping down surfaces.
- Ensure that all items, including condiments, utensils, and drink stations, are fully stocked and ready for guest use.
- Monitor the cleanliness of guest seating areas, ensuring they are tidy and welcoming.
- Handle guest inquiries or requests promptly and professionally, ensuring excellent customer service at all times.
- Assist in the proper storage and handling of food items, following all hygiene and safety standards.
- Clean and clear breakfast areas after service, ensuring that all equipment and utensils are returned to the kitchen in a clean and orderly condition.
- Report any maintenance or cleanliness issues to the Breakfast Manager or appropriate team members.
- Follow all health and safety regulations, ensuring a safe and hygienic environment for guests and staff.
- Work collaboratively with other team members to ensure smooth and efficient breakfast service.
- Assist in other food and beverage tasks as needed.

### **Working Hours:**

As per the schedule provided, including early mornings, weekends, and public holidays.

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**Working Conditions:**

This position involves working early mornings in a fast-paced, customer-focused environment. The Killarney Park Hotel offers a supportive work environment, competitive compensation, and the opportunity to be part of a dedicated and professional team.

**About The Killarney Park Hotel:**

The Killarney Park Hotel is renowned for its commitment to excellence and luxury service, providing a welcoming and refined experience for every guest. As part of our team, you will be an ambassador for our values of exceptional service, attention to detail, and dedication to creating memorable guest experiences.

