

The Killarney Park

Job description

We are currently inviting applications to join our Concierge team at The Killarney Park Hotel.

Hotel Profile

The Killarney Park is one of the finest five-star hotels that Ireland has to offer. The hotel is on the doorstep of Killarney's town centre and is situated adjacent to the 25,000 acre Killarney National Park. One of the last few Family Owned and run five-star hotels in Ireland, The Killarney Park is set on its own mature grounds. The Killarney Park by name is a hotel, but what sets it aside as one of the best, is the amazing team that strives daily, to deliver an unparalleled guest experience.

The Role

As a member of our esteemed concierge team, you'll be the face of hospitality, providing personalized service and assistance to our valued guests. Your responsibilities will include:

- Greeting guests upon arrival and departure with warmth and professionalism
- Assisting guests with luggage handling and transportation arrangements
- Providing recommendations and arranging reservations for dining, entertainment, and local attractions
- Offering insights and guidance on exploring the beauty of Killarney and its surroundings
- Responding promptly to guest inquiries and requests, ensuring their needs are met with efficiency and courtesy
- Collaborating closely with other hotel departments to ensure seamless guest experiences

Requirements:

- Previous experience in a similar role within the hospitality industry preferred
- Exceptional interpersonal and communication skills
- Strong knowledge of Killarney and its attractions
- Ability to multitask and work effectively in a fast-paced environment
- Impeccable attention to detail and a passion for delivering outstanding service
- Full clean drivers licence
- Flexibility to work varied shifts, including evenings, weekends, and holidays

Benefits of working at The Killarney Park Hotel:

- Onsite parking
- Meals and tea/coffee provided while on duty in staff canteen
- Opportunity for continuous training and development
- Staff discount on meals in our bar and restaurant
- Discounts on Spa treatments and products
- Monthly reward schemes
- Monthly complementary social calendar
- Competitive rate of pay
- Online training prior to starting
- Equal opportunity for training and career development

If you would like to join our friendly and talented team, please forward your cv to careers@killarneyparkhotel.ie

