

Job description

At the Killarney Park we pride ourselves on our excellent team and the five-star service delivered to our guests.

We are currently recruiting for a **Turndown Assistant** to join our Accommodation team. This is a part-time position, with straight shifts.

This position has evening hours working from 5:00pm - 10:00pm. This position will suit someone who likes to work in a structured way, who loves to clean and takes pride in a sparkling room. Full training will be given.

Hotel Profile

The Killarney Park is one of the finest five-star hotels that Ireland has to offer. The hotel is on the doorstep of Killarney's town centre and is situated adjacent to the 25,000 acre Killarney National Park. One of the last few Family Owned and run five-star hotels in Ireland, The Killarney Park is set on its own mature grounds. The Killarney Park by name is a hotel, but what sets it aside as one of the best, is the amazing team that strives daily, to deliver an unparalleled guest experience.

The Role

The Turndown Assistant will help with the servicing of guest bedrooms. The right candidate will be an enthusiastic, motivated, hardworking individual with a strong commitment to quality and high standards and have a passion for what they do.

Main Responsibilities

- Service guest rooms, corridors and public areas to the required standard in accordance with the departmental manual.
- Ensuring that you provide each guest with the highest levels of housekeeping service in accordance with our 5 star expectations
- To provide a full service to vacated bedrooms and replenish stayover bedrooms in accordance with the hotel standards.
- To provide Turn Down Service to assigned rooms daily.
- Stock and maintain housekeeping press.
- Complete cleaning checklists as and when required.
- To ensure a high standard of personal hygiene and grooming.
- To actively participate in any training and personnel exercises designed to improve standards and performance levels.

Requirements

- Previous experience working in a busy environment.
- Strong customer service skills.
- Effective communication skills.

Benefits Include:

- Pool and Gym Membership at a greatly reduced rate
- Parking
- Meals and tea/coffee provided while on duty in staff canteen
- Opportunity for continuous training and development
- Staff discount on meals in our bar and restaurant
- Discounts on Spa treatments and products
- Monthly reward schemes
- Monthly complementary social calendar
- Ad hoc employee appreciation events

If you would like to join our friendly and talented team, please forward your cv to careers@killarneyparkhotel.ie