## Job description

We are currently inviting applications for a Spa Therapist to join our team in the Killarney Park Hotel.

This is a great opportunity to grow and develop your career. You will be able to expand your skills under the guidance of our Spa Manager. Our Spa has been developed to create a journey of rest, relaxation and restoration for our guests.

#### **Hotel Profile**

The Killarney Park is one of the finest five-star hotels that Ireland has to offer. The hotel is on the doorstep of Killarney's town centre and is situated adjacent to the 25,000 acre Killarney National Park. One of the last few Family Owned and run five-star hotels in Ireland, The Killarney Park is set on its own mature grounds. The Killarney Park by name is a hotel, but what sets it aside as one of the best, is the amazing team that strives daily, to deliver an unparalleled guest experience.

#### The Role

We are looking for a talented and creative individual to join our five star team. This is a fantastic opportunity to either begin or continue your career in one of the Leading Hotels of the World. You will be part of a professional and welcoming team. At the Killarney Park Hotel you will have the opportunity to progress and develop your skills

### **Duties:**

To provide all spa treatments to our clients to the highest of standards in line with Leading Hotels of The World.

Demonstrate 5 star customer service to ensure all our guests leave feeling pampered, having received a memorable spa experience.

To liaise with Spa therapists with regard to guest requests or problems.

Set up and close down the spa as per Leading Hotels of The World guidelines.

Carry out a regular walk through of the entire spa to ensure cleanliness, working facilities, adequate stock levels of guest amenities and linens, removal of dirty linen, candles lit and checking flower displays.

Ensure treatment rooms are turned around quickly with the appropriate amenities and presentation.

Removal of dirty linen from the spa without disturbing the client experience, delivering it to the relevant housekeeping area.

Maintain the cleanliness and adequate stocking of the therapist preparation areas.

## **Requirements:**

Qualified to QQI Level 5&6, ITEC, CIBTAC, CIDESCO or equivalent

Trained experience in facials and body treatments

Must have excellent Customer Service skills

Must be able to work as part of a team

Fluency of the English language, both verbal and written, is essential

Previous experience in a 5 Star is advantageous

# Benefits of working at The Killarney Park Hotel:

Pool and Gym Membership at a greatly reduced rate

Onsite parking

Meals and tea/coffee provided while on duty in staff canteen

Opportunity for continuous training and development

Staff discount on meals in our bar and restaurant

Discounts on Spa treatments and products

Monthly reward schemes

Monthly complementary social calendar

Ad hoc employee appreciation events

Competitive rate of pay

Online training prior to starting

HR support throughout onboarding process

Equal opportunity for training and career development

If you would like to join our friendly and talented team, please forward your cv.